

# Collections and Acquisitions Resource Initiative (CARI) FAQ

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## Ordering English Materials through CARI

### ***How do I become a CARI member?***

First, send us the signed letter of agreement included in the CARI package you received (by email, fax, or post). Once we receive this, we will provide you with your login credentials to sign in to the LSC website, providing you with the great discounts we have negotiated with LSC exclusively for CARI members.

### ***How do I place orders through CARI?***

This can be done by either logging on directly to LSC's website with the login credentials we provide you with, or you can access the OLS – North CARI portal ([home.olsn.ca/cari](http://home.olsn.ca/cari)) first which will redirect you to LSC's site. We recommend you visit the OLS – North CARI portal first to access selection tools and lists which will soon become available.

### ***Are the stated discounts in the CARI package guaranteed?***

The discounts listed in the CARI package are estimates based on the anticipated number of libraries joining CARI.

### ***Am I contractually bound to order exclusively through CARI?***

Although we believe strongly that ordering through CARI is in your best interest as the discounts exceed discounts offered by other vendors, you are not obligated to order exclusively through CARI. However, we would expect that you would always consider ordering through CARI first before turning to other sources.

### ***What are the shipping costs associated with using CARI?***

OLS – North, in partnership with Library Services Centre (LSC), is working on developing a shipping tool to assist prospective CARI members with determining the estimated shipping costs for ordering through CARI.

### ***I already order through LSC and get free shipping. Why should I join CARI?***

LSC will provide a comparative cost analysis to any library that currently orders through LSC and receives free shipping to assist them in determining the benefits of joining CARI. Please contact [skills@olsn.ca](mailto:skills@olsn.ca) to obtain a cost analysis.